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USAC Notification: New Customer Service ...



EPC Application Administrator < EPC. Application. Administrator@usac.org>







May 26 at 4:52 PM



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To livingfaithwm@yahoo.com

Hello,

The USAC Client Service Bureau has created the following case:

Nickname: LFA

Description: I am attempting to complete my form 471 and certify it but I can't get to the certification page. I believe that I need to change my answer and say that we did complete form 470 because I'm being told that I can only request up to \$3,600 without a form 470. Please

help) Thanks Priority: High

Created By: Tony Barhoo

Received: 5/26/2016 4:52 PM EDT

Case Number: 91935

If the details of the case are not correct, you may view/modify the case record here or contact us by phone at (888) 203-8100.

Thank you.

Universal Service Administration Company

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EPC Application Administrator < EPC. Application. Administrator@usac.org>

May 26 at 4:55 PM

To livingfaithwm@yahoo.com, livingfaithwm@yahoo.com



Hello,

Additional Information regarding case # 91935 has been provided. Please review the case and take appropriate action.

Click here to view the case dashboard

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EPC Notification - Case #91935 has been ...

EPC Application Administrator < EPC. Application. Administrator@usac.org>

May 26 at 5:01 PM

To livingfaithwm@yahoo.com, livingfaithwm@yahoo.com



Hello,

Additional Information regarding case # 91935 has been provided. Please review the case and take appropriate action.

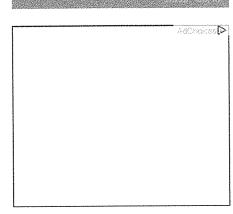
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USAC Notification: New Customer Service ...

EPC Application Administrator < EPC. Application. Administrator@usac.org>

To livingfaithwm@yahoo.com



Hello,

The USAC Client Service Bureau has created the following case: Nickname: LFA erate

Description: LIVING FAITH ACADEMY (BEN: 16075990) - LFA erate -Form # 161056963 I completed the form 471 but received an error code that I didn't answer the connectivity questions. I went back through the entire application several times and each time a page was displayed with questions about connectivity but provided no ability to answer them. I proceeded to the certification page and clicked on certification button and I was taken to the landing page. I now see that our form was never certified. Please help me correct this problem.

Thanks Priority: High

Created By: Tony Barhoo

Received: 5/27/2016 8:29 AM EDT

Case Number: 92223

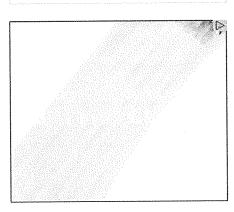
If the details of the case are not correct, you may view/modify the case record here or contact us by phone at (888) 203-8100.

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History Hole Newly Released Historic Pics Will Give You Chills!

USAC Notification: New Customer Service ...

EPC Application Administrator < EPC. Application. Administrator@usac.org>

May 27 at 10:53 AM

To livingfaithwm@yahoo.com



Hello,

The USAC Client Service Bureau has created the following case:

Nickname: Living Faith Academy erate

Description: Respond to notifications for form 471 - When I clicked on it, this is what I received: (No means to modify or respond to any questions) LFA - 161056921 Pending Inquiries Read Notice Name Outreach Type Assigned By Title Phone # Assigned Date Due Date Extn. Status No Pending Inquiries. Close Submitted Inquiries Also, I went to the landing page, related actions and was given the options of respond to reviewer inquiries or apply for deferral. I clicked on respond to reviewer inquiries and here's what I received: Pending Inquiries Read Notice Name Outreach Type Assigned By Title Phone # Assigned Date Due Date Extn. Status No Pending Inquiries. Close Submitted Inquiries I still can't certify the form 471 please help, thanks.

Priority: High

Created By: Tony Barhoo

Received: 5/27/2016 10:53 AM EDT

Case Number: 92259

If the details of the case are not correct, you may view/modify the case record here or contact us by phone at (888) 203-8100.

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Case #92259, Attn John W















People \*

SLD Problem Resolution Mailbox <SLDPR@GDIT.com>

To 'livingfaithwm@yahoo.com'

May 27 at 11:27 AM

Rose,

You still need to answer your connectivity questions.

To answer your connectivity questions, please follow these instructions:

- 1. Click on the USAC logo on the top left of the page.
- Click on your entity.
- 3. On the left hand side of the page, click on Related Actions.
- 4. Scroll down until you see Manage Connectivity Questions.
- 5. Click on Manage Connectivity Questions, answer them and resume filing your FCC Form 471.

You will be able to continue with your certification after you complete these.

Unfortunately, the FCC Form 471 filing window deadline for Schools was yesterday.

If you have missed the FY2016 Form 471 Filing Window deadline, there is not an available procedure to request an extension from USAC; however, you can submit a waiver request to the FCC. A waiver is a request to waive an FCC policy, rule, or deadline such as the FCC Form 471 application filing window deadline. For example, if you missed the filing deadline for FCC Form 471 because of extenuating circumstances, USAC cannot waive the deadline but you can ask the FCC to waive the rules in your case by filing a waiver request with the FCC.

For complete instructions, please see the January 15, 2016, News Brief: http://www.usac.org/sl/tools/news-briefs/preview.aspx?id=657. Scroll down to the heading "All waiver requests filed at FCC."

If you have any additional questions, please contact the Schools and Libraries Helpline at 888-203-8100.

Thank you,

John Weismiller Client Service Bureau Schools and Libraries Division Helpline: 888-203-8100 Fax: 888-276-8736 E-mail: SLDPR@GDIT.com



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Thank you,













May 27 at 11:30 AM















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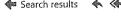
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To livingfaithwm@yahoo.com, livingfaithwm@yahoo.com

Please review the case and take appropriate action.

Click here to view the case dashboard

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Additional Information regarding case # 92259 has been provided.



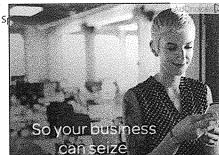












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